

TENDER DOCUMENTS
FOR
LEASING OF 50 BED HOSPITAL BUILDING
FOR Level II TRAUMA CENTER & EMERGENCY UNIT
AT KORBA DIST. IN THE STATE OF CHHATTISGARH

Notice no.

Dated:-

(VOLUME- 1)-

[SPECIAL CONDITIONS OF CONTRACT
&
TECHNICAL SPECIFICATION]

*Civil Surgeon
Indira Gandhi District Hospital
Rajgamar Road,
District – Korba
CHHATTISGARH
Phone & Fax No. : 07759 221044
Email : cskorba@rediffmail.com*

INDEX

S.No.	Description	Page no.
1	Introduction	3
2	Space provisions in building	4
3	Fixed asset provided by the authority	5
4	Defining trauma level II center	6
5	General terms and conditions	27
6	Special terms and conditions	30
7	Lessee terms and conditions	32
8	Application format	40
9	Application form fee	35
10	Eligibility criteria	35
11	instructions to applicant	35
12	Earnest money deposit and refund	36
13	Memorandum of agreement	37
14	Performance bank guarantee	37
15	Corrupt and fraudulent practices	37
16	Interpretation of clauses in bid document	38
17	Right to accept and reject bid.	38
18	List of documents	39
19	Authority contact info.	42

I. Introduction

Korba Dist. is a fast growing dist. of Chhattisgarh and also it is known as the power city in India. Here in korba currently there are 9 big industries registering their presence – 1. S.E.C.L, 2. N.P.T.C, 3. Prakash industries, 4. Vandana vidyut ltd., 5. Aryan coal benification ltd. 6. S.B.power plant, 7. Dheeru power plant, 8. C.S.E.B and 9. Balco aluminium and power co.ltd. along with many small scale industries.

There are regular accidents and incidents taking place in such industries, also road accidents in korba is at a higher rate in comparison to other cities due to its geographical structure. Korba citizens also suffers in severe diseases caused due to high rate of pollution in air and water.

Korba being a big industrial city the employment opportunity is also high because of which people migrates from different states for employment and subsequently slums are increasing at higher rate and taking the health problems to higher level. Moreover, patients from nearby dist. like Korea, Jashpur, Raigarh, Sarguja and Janjgir been referred to Korba for critical medical services as travelling time to Bilaspur or Raipur becomes life threatening for the patient.

Therefore: The district administration of korba in partnership with local industries has constructed a new 51 bed hospital building for level II trauma care and emergency unit. The district administration now wants to Lease out this building after completion to a private organization which will invest on mobile assets and run the hospital and deliver the quality trauma care as well as general hospital services.

Geographical presence of hospital premises:- The Trauma Center and emergency unit building is situated in the premises of Indira Gandhi dist. hospital, Rajgamar road, Korba dist., Chhattisgarh.

Total construction area :- 40,500 sft including of 6,000 sft basement and 11,500 sft of each ground, first and second floor. (Excluding the ample parking space available there).

Total investment done on fixed asset :- Rs.8.14 crore.

II. Space provisions made in building.

2.1– Basement – M.G.P.S, electrical room, maintenance store, canteen and main store will be established in basement and D.G. set will be kept outside of the building, Mortuary will be common with established building of same in district hospital.

2.2– Ground floor – Entrance foyer and registration area, O.P.D waiting, pharmacy, treatment room, 6 O.P.D, 2 doctors toilet, plaster room, public toilet, E.C.G room, Ultra sound room, X-Ray room, Dental X-Ray room, C.T scan room with respective console rooms, pathology, emergency ward min.11 bed capacity, doctor room, staff room, minor O.T, store and 2 toilets.

2.3– First floor – 3 I.C.U of 7 bed capacity each with C.U and D.U, 2 isolation rooms one bed each with C.U and D.U, attendant waiting and retiring room with 2 toilets, O.T complex having 2 O.T, disinfection room, scrub area, separate male and female doctor retiring and change rooms with toilet, O.T store, Medicine store, O.T nurse station, Pre.op. and post.op., Staff retiring and T.S.S.U.

2.4– Second floor – 5 private rooms with attached toilet, 6 semi private rooms (2 bed) with attached toilets, Male general ward and Female general ward – 5 bed capacity each with C.U,D.U and toilet, male and female staff residence hall with capacity of 8 each with toilet, Administration Area having cabins for H.R, purchase, A/C, marketing, records, administrator, support staff, conference hall, kitchen and dining space. A large number of sections have been provided on second floor so that it can be modified later a per need.

2.5– Common – 2 visitor lift, 2 bed lift, stairs and ramp.

- Floor layout drawings attached for reference.

III. Fixed asset provided by the authority.

- 3.1 - **Structure** – Complete civil structure with plaster.
- 3.2 - **Tiling** –
 - 3.2.1 - Basement – Rectified tiles of 2’x2’ size on floor.
 - 3.2.2 - Ground floor, first floor and second floor – vitrified tiles of 2’x2’ size on complete floor except toilets having ceramic tiles on floor . All walls are Tiled with 12”x18” ceramic tiles till 7’ height throughout the three floors.
 - 3.2.3 - Stairs – Granite.
 - 3.2.4 - Ramp – Rectified.
 - 3.2.5 - Terrace – P.C.C.
- 3.3 - **Paint** – Internal walls finished with putty and coated with acrylic emulsion. Exterior walls finished with putty and coated with snow sem.
- 3.4 - **Plumbing** – Complete plumbing work with internal pipes of C.P.V.C and drain of S.W.R grade, C.P bathroom fittings and standard ceramic sanitary.
- 3.5 - **Electrical** – Complete electrical work with F.R grade wires, modular switches, Standard luminaries, fans and exhaust, safety circuit breakers and electrical main panel.
- 3.6 - **False ceiling** – Complete building with gypsum false ceiling.
- 3.7 - **Air conditioning** – Completely air conditioned building with split A.C And Ductables As per need and both O.T provided with A.H.U along laminar air System.
- 3.8 - **M.G.P.S** – Complete M.G.P.S system in building provided as per the need ff department.
- 3.9 - **Fire safety** – Complete fire fighting systems are installed including sprinkler, smoke detectors, etc.
- 4.10 - **Support services** – E.P.B.A.X wiring and instrument, C.C.T.V wiring, LAN wiring ,N.C.S wiring and fittings.
- 4.11 - **Water** – 2 submersible pumps with 20,000 ltr. Capacity overhead tank, one fire sump.
- 4.12 - **Solar water heater** – The building is provided with 1300 ltr. Solar water heater with supply in every needed toilets for bath and other hospital usages.
- 4.13 - **Power back up** – The building is provided with 2 silent D.G set of 200 KW each.

- 4.14 - **Lift** – The building is provided with fully automatic 2 visitors and 2 bed lifts of Jhonson make.
- 4.15 - **Railing** – The ramp and stairs are provided with S.S railing.
- 4.16 - **Doors and windows** – Laminated flush doors and Powder coated aluminum windows are provided by the authority.
- 4.17 - **Façade** – Exterior façade is well decorated with A.C.P as per design shown in drawing.

IV. Defining Level - II Trauma Center and Emergency Unit

PURPOSE:

To set out the scope of service/ work to be performed by the lessee for running level II Trauma Center and hospital .

POLICY:

A Level II Trauma Center is able to initiate definitive care for all a injured patients along with the treatment of all emergency patients seeking health care.

ROLE:

A Level II Trauma Center is able to initiate definitive care for all a injured patients.

Elements of level II Trauma Centers Include :

- 24 hour immediate coverage by general surgeon, as well as coverage by the specialties of orthopedic surgery, neuro surgery, anesthesiology, emergency medicine. Pediatric, Radiology and critical care.
- Tertiary care needs such as cardiac surgery, haemodialysis and micro vascular surgeries may be refer to level I trauma centre.
- Provides trauma prevention and to continuing education program for staff
- Identified critical injuries stabilization before transfer to higher level trauma centre or super specialty hospital through a specified ambulance equipped with necessary instruments and skilled staffs

KEY ELEMENTS OF LEVEL-II TRAUMA CENTER AND EMERGENCY UNIT :

- 24 hour immediate coverage of injured patients by general trauma surgeon, emergency medicine physicians and the prompt availability of general surgeons, neurosurgeon, orthopeadician, anesthesiologists, critical care medicine, radiologist and pathologist, pediatric.
- Trauma centre will equipped with emergency department along with necessary facility, human resource, equipment and prompt trauma team with written protocol to manage the emergency.
- Trauma centre shall have the following capabilities for all trauma alert patients available in hospital 24hrs per day

1. Prompt analysis blood, urine, and other body fluids
 2. Appropriate staffed blood bank and capable to provides following
Blood typing, screening, cross match, platelets and fresh frozen plasma
 3. Laboratory technician and sufficient staff shall be available for 24 hrs to handle all the performances.
- A trauma centre should be well equipped ICU to provide continuous and intensive multidisciplinary assessment and intervention to restore stability, prevent complication and achieve and maintain optimal outcomes
 - The trauma centre shall have written policies for triage, assessment, stabilization, emergency treatment and transfer for brain and spinal cord injured patients including rehabilitation and implementation of prevention of the ulcer program for such injured patients
 - Trauma centre shall have a policy for burn cases for hospitalization or referral to other burn unit centre.
 - Nursing documentation on ICU shall be on a 24 hrs patient's flow sheet along with immediate access to clinical laboratory services
 - Trauma centre shall equip with dialysis capability.
 - Trauma centre shall equipped with 24 hrs radiology services along with Computerized Tomography and Ultrasonography with necessary radiologist and other staffed
 - Level II trauma center and emergency unit is dedicated to continued improvement through a comprehensive quality assessment program.
 - The level II trauma center and emergency unit is committed to continuous education of trauma team and other members of hospital. It must be involved with prevention and must have an active outreach program for its referring communities.

TRAUMA CENTER RESPONSE POLICIES AND PROCEDURES:

- The designated Trauma Center and emergency unit will have policies and procedures for defining its response to the injured patient. These will include:

Requirements of Level-II Trauma Center and Emergency Unit :-

- 1 Identification of appropriate staff/team(s) along with necessary service, capability, instruments as mention in key elements of trauma centre code section 515.2040 level II trauma centre designation criteria.
- 2 Response times to attend injured/ emergency patients by specialist will have to made within ½ hr of admission of the patients for which a call schedules may be made by name, date and time.
- 3 Standard Operating Procedure for resuscitation team, including the surgeons and all the departments.
- 4 Determining appropriate equipment and supplies for trauma and emergency patients as per guideline for essential trauma care of AIIMS.

5 Tiered levels of response to trauma and general patients, as defined by W.H.O - guidelines for essential trauma care. (www.who.int/violence_injury_prevention) and AIIMS.

6 Identification guidelines and policies for referral of patients to a higher level Trauma Center or a Super Specialty Care Center.

TRAUMA TEAM AVAILABILITY:

1 Trauma Resuscitation Team: A multidisciplinary team responsible for the initial resuscitation and management of the trauma patient shall be ***promptly available***..24 hrs in hospital.

2 Trauma Team: trauma team shall consist of Physician, surgeon, neuro surgeon, orthopedic surgeon, radiologist, pathologist, anesthesiologist, Basic Emergency Life Support trained nursing staff and OT assistants and shall be ***promptly available***.

TRAUMA AND EMERGENCY UNIT SERVICE AVAILABILITY:

- The services should comply with IPHS guidelines for 31-50 bed hospitals.
- The Human resource should be employed as per C.G nursing home act complying with IPHS guidelines for 31 to 50 bed hospital.
- The lessee should comply with all public health service act and guidelines of Indian health services for such institution.

STAFF EDUCATION:

- Trauma staff should be trained in certified ATLS course (Advance trauma life support) and BTLIS (Basic Trauma Life Support) or any other course notified by Government of India from Time to time.

Leasing of Level II Trauma centre and Emergency Unit at Korba – C.G.

TENDER NO:

Dear Sir/Madam,

1. We invite you to submit a tender for the above contract in accordance with this Invitation to Tender (ITT) package.
2. All information contained in this package should be treated as commercially confidential and you are required to limit dissemination on a need-to-know basis.
3. This ITT package consists of the following documents:-
 - i. ITT Instructions
 - ii. Terms of references
 - iii. Draft Contract Documents
4. **If you intend to submit a tender you must send an acknowledgement, by letter or email, within 3 days quoting the contract title and number.**
5. The Civil Surgeon Korba will endeavour to make available all relevant information in the ITT. Should you need any further information or clarification during the tender period you must contact only the Officer named below. On no account should the Tenderers communicate directly with any other Department personnel or officials of the Government of Chhattisgarh. Failure to comply with this requirement may result in the disqualification of your organisation from this competition.
6. No queries will be accepted by the Officer within 5 calendar days before the closing date and thus any requests should be submitted at the earliest opportunity by letter/fax or email. To ensure equity, where appropriate, the response will be notified to all Tenderers without disclosure of the initiator.
7. Your particular attention is drawn to instructions on:-
 - a. Format for Technical Tenders: - Refer to the ITT Instructions
 - b. Submission of proposal copy on CD: - Refer to the ITT instructions.
 - c. Use of two-envelope system for submission: - Refer to the ITT Instructions
 - d. Conflict of Interest :- Refer to the ITT instructions
 - e. Disclosures :- Refer to the ITT Instructions
8. The Commercial Tender should specify the total amount in Indian Rupees (INR), (as per paragraph of ITT Instructions). The financial proposal should be valid for acceptance for at least 2 months.

9. Two (2) copies of your tender along with soft copy (word format in a CD) must be received by 5.00 pm. on 15.04.2014 at Office of the Civil Surgeon cum Chief Hospital Supdt. District Hospital, Korba, C.G.

Kind Attention:

Civil Surgeon
Indira Gandhi District Hospital
Rajgamar Road,
District – Korba
CHHATTISGARH
Phone & Fax No. : 07759 221044
Email : cskorba@rediffmail.com

Tenders received after the due time and date will be returned unopened.

10. Tenders for this contract will be assessed in accordance with the fulfilment of the contract legalities and the rent offered and will involve both technical and commercial evaluation with the following weightage:

Technical Evaluation	90%
Commercial Evaluation	10%

11. The broad evaluation criteria, shall be as follows:

CRITERIA	MARKS
Experience of running a trauma care hospital	20
Firm's financial status	20
Submission of documents asked in tender	50
Availability and Certainty of Obtaining Human resource asked in tender and Management Structure of Team.	10
TOTAL	100

12. Financials of only those firms receiving minimum of 80 marks out of the maximum 100 in technical evaluation will be opened.

13. The organisations invited to submit a tender are expected to adhere to the General Conditions of Contract which are attached.

Yours faithfully

Civil Surgeon
Indira Gandhi District Hospital
Rajgamar Road,
District – Korba
CHHATTISGARH
Phone & Fax No. : 07759 221044
Email : cskorba@rediffmail.com

Acknowledgment Letter

to be prepared and returned on Organization (PSP) Company header paper

To

*Civil Surgeon
Indira Gandhi District Hospital
Rajgamar Road,
District – Korba
CHHATTISGARH
Phone & Fax No. : 07759 221044
Email : cskorba@gmail.com*

Date :-

Dear Sir,

Sub :- CONTRACT :

We acknowledge receipt of the documents listed in your Invitation to submit a Proposal package for the above project.

a.* We hereby confirm that we will submit a proposal for the above contract by [Proposal due date; see Covering Letter] in accordance with the "Form of Proposal" and the specified requirements.

OR

b.* We do not wish to submit a proposal and therefore return the total Invitation to Submit a Proposal package with this letter.

Yours faithfully,

Name:

Designation:

* whichever is appropriate

INVITATION

TO

TENDER

INSTRUCTIONS

*Civil Surgeon
Indira Gandhi District Hospital
Rajgamar Road,
District – Korba
CHHATTISGARH
Phone & Fax No. : 07759 221044
Email : cskorba@gmail.com*

INTRODUCTION

1. General

- 1.1. This Invitation to Tender (ITT) and in particular the *Instructions for Submitting A Tender* are designed to help you produce a tender that is acceptable to the requirements of the committee for contracting the private sector partner. It is essential, therefore, that you provide the information requested in the specific format.
- 1.2. The instructions should be read in conjunction with information specific to the Lease contained in the covering letter and in the accompanying documents.
- 1.3. The Committee is not bound to accept the highest BID, or any, tender. We also reserve the right to request any, or all, of the Tenderers to meet with us to clarify their tender.

INSTRUCTIONS FOR SUBMITTING YOUR TENDER

2. A. Format of Your Tender

- 2.1. Your tender should be submitted in English and be set out in three main parts
 - Part A - Executive Summary
 - Part B - General and Technical
 - Part C – Commercial
- 2.2. Parts A, B and C must be bound separately to enable technical and commercial tenders to be evaluated independently. Please do not include any price information in Part A or B. No publicity material is required.

3. Part A – Executive Summary

- 3.1. This should be a brief overview of your tender covering Experience of firm in country /region in running a hospital, Firm's financial status, Submission of documents asked in tender, Availability and planning for Obtaining Human resource asked in tender and Current Management Structure of Team.

4. Part B – General and Technical Tender

- 4.1. Your General and Technical Tender should be structured in 6 sections:
 - i. Section 1 Any Qualification to Terms of Reference
 - ii. Section 2 Nature of Firm to work on this PPP with qualifications, nationality of staff, profession/designation of staff, proposed position in the team, whether employee of the firm, education and experience.
 - iii. Section 3 previous experiences of the firm in running a hospital and turnover of last 3 years.
 - iv. Section 4 Matters not appropriate in any other appendix, e.g. Joint Ventures, Disclosures, Conflict of Interest etc.

- 4.2. **Please also submit a CD containing the soft copy of your General and Technical Tender in MS-word format (to be submitted in the same envelope).**

5. Part C – Commercial Tender

- 5.1. Your Commercial Tender should be structured in three Sections.

- i. Section 1 Confirmation of acceptance of Conditions of Contract
- ii. Section 2 Bank Credential Letter.
- iii. Section 3 Matters not appropriate in any other appendix, e.g. your service tax registration number (for Indian companies only), your turnover and net profit for last 3 financial year (attach Copy of balance sheet and profit & loss account), Positive Net worth and Commercial aspects of joint venture company (if applicable), parent company guarantees (if applicable)

6. Alterations to Tenders

- 6.1. Any alteration to the tender will be considered disqualified. The Tenderer must not alter the ITT documents.

7. Letters and Declaration to Accompany Tenders

- 7.1. Your Tender must be accompanied by a letter on Company headed paper showing the full registered and trading name(s), trading and registered office address of the Tenderer and, in the case of a Company, the place of incorporation. It should be signed by a person of suitable authority to commit the Tenderers to a binding contract. You must quote the Contract Title, Contract Number and include the following declarations:

- 1 We have examined the information provided in your Invitation to Tender (ITT) and offer to become lessee and operative organization for level II trauma and emergency unit described in accordance with requirements as set out in the ITT. This tender is valid for acceptance for 2 months and we confirm that this tender will remain binding upon us and may be accepted by you at any time before this expiry date.
- 2 (if applicable) This tender is a Joint Venture / Consortium with [Name / s of others]. A copy of the agreement is enclosed.
- 3 We accept that any contract documents issued with the ITT and are based upon the documents submitted as part of our tender.
- 4 The Tender (Commercial & Technical) has been arrived at independently and without consultation, communication, agreement or understanding (for the purpose of restricting competition) with any other organization invited to tender for this contract.
- 5 We understand the obligations of the ITT instructions and have included any necessary declarations.
- 6 We confirm that all personnel and outsource services will be named in the tender and will be available to undertake the services.
- 7 We agree to bear all costs incurred by us in connection with the preparation and submission of this Tender and to bear any further pre-contract costs.
- 8 The number of employees in our firm is below 250/ above 250. (Please state qualification and department wise in numbers. This is required to measure the organization's capability.

- 9 I confirm that I have the authority of [name of organization] to submit tenders and to clarify any details on its behalf.

8. Packaging and Delivery of Tenders

8.1. Tenders must be delivered in 2 copies, in ONE double sealed envelope clearly labeled with the following:

- Contract Title
- Contract Reference Number
- Tender Due Date
- Tenderer's Name

and should be addressed to the Officer whose address is mentioned below. The envelopes should be clearly marked as TECHNICAL TENDER and COMMERCIAL TENDER.

Tenders must be received in tender's box at

*Civil surgeon
Indira Gandhi District Hospital
Rajgamar Road,
District – Korba
CHHATTISGARH
Phone & Fax No. : 07759 221044
Email : cskorba@rediffmail.com*

for the attention of **Civil surgeon - korba dist.** by **5.00 pm on 15.04.2014** (Indian Standard Time). Late tenders will not be accepted in any circumstance and will be returned unopened. No special pleadings will be accepted. Faxed or e-mailed tenders will not be accepted.

8.2. The Department will accept no responsibility for the premature opening of any incorrectly marked Tenders.

OTHER INFORMATION

9. Conflict of Interest

9.1. Tenderers must disclose in their Tender details of any circumstances, including personal, financial and business activities that will, or might, give rise to a conflict of interest; this includes any outsource agency, if they were participant in this contract. Where Tenderers identify any potential conflicts they should state how they intend to avoid such conflicts. The Committee reserves the right to reject any Tender which, in its opinion, gives rise, or could potentially give rise to, a conflict of interest.

10. Disclosures

10.1. The Tenderer must disclose:

- a) If they
 - are or have been the subject of any proceedings or other arrangements relating to bankruptcy, insolvency or the financial standing of the Tenderer including but not limited to the appointment of any officer such as a receiver in relation to the Tenderer's personal or business matters or an arrangement with creditors or of any other similar proceedings.
- b) If they or any of the Tenderer's out source they have been convicted of, or are the subject of any proceedings, relating to:
 - a criminal offence or other offence, a serious offence involving the activities of a criminal organization or found by any regulator or professional body to have committed professional misconduct.
 - corruption including the offer or receipt of any inducement of any kind in relation to obtaining any contract, with this committee, or any other department or any contracting authority.
 - failure to fulfill any obligations in any jurisdiction relating to the payment of taxes or social security contributions.

10.2. Disclosure extends to any company in the same group of the Tenderer (including but not limited to parent subsidiary and sister companies, and companies with common shareholders whether direct or indirect and parties with whom the Tenderer is associated in respect of this tender).

10.3. If a Tenderer or related company or any individual discloses details of any previous misconduct or complaint, the committee may seek an explanation and background details from them. At the sole discretion of the committee an assessment as to whether the Tenderer will be allowed to submit a tender, will then be made.

11. Number of Applications

Each Bidder shall submit only one (1) Application in response to this RFQ cum RFP. Any Bidder, which submits or participates in more than one Application will be disqualified and will also cause the disqualification of the Consortiums / Bidder of which it is a member as the case may be.

- It would be deemed that by submitting the Application, Bidder has:
 - (a) Made a complete and careful examination of the RFQ CUM RFP and
 - (b) Received all relevant information requested from the committee under Civil surgeon – Korba – Dist.

12. Application Preparation Cost

The Bidder shall be responsible for all of the costs associated with the preparation of its Application and its participation in the Selection process. The committee will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the qualification process.

13. Currency

The currency for the purpose of the Application shall be the Indian Rupee (INR).

14. Milestone Dates

Issue of RFQ cum RFP Document to Bidders 14.04.2014

Last Date for request for clarifications/suggestions 14.04.2014 at 4.00 hrs

Last Date for Submission up to 5:00 hrs. (Proposal Due Date) 15.04.2014 at 5.00 hrs
at the office of the Civil Surgeon cum Chief hospital Supdt. District Hospital, Korba, C.G.

Opening of Envelope 16.04.2014 at 4.00 hrs at Collectorate, Dist.- Korba, C.G.

15. Amendment of RFQ cum RFP Document

At any time prior to the deadline for submission of Application, the committee may, for any reason, whether at its own initiative or in response to clarifications requested by any Bidder, modify the RFQ cum RFP Document by the issuance of an Addendum. Any Addendum thus issued will be sent in writing to all those who have been provided the RFQ cum RFP document.

16. Letter Of Application

(On the Letter Head of the Bidder to be submitted along with proposal)

Date: -----

To,

The Civil surgeon

Indira Gandhi District Hospital

Rajgamar Road,

District – Korba

CHHATTISGARH

Phone & Fax No. : 07759 221044

Email : cskorba@rediffmail.com

Sub: Proposal for selection of Successful Bidder for lease and Operate level II trauma center and Emergency Unit in Korba - Chhattisgarh in PPP mode.

Sir,

Being duly authorized to represent and act on behalf of _____ (hereinafter referred to as "the Bidder"), and having reviewed and fully understood all of the qualification requirements and information provided, the undersigned hereby expresses it's interest and apply for qualification for the level II trauma centre and emergwncy unit in Korba - Chhattisgarh.

We are enclosing our Proposal, in two Copies and CD, with the details as per the requirements of the RFQ / RFP Bid Document, for your evaluation.

The undersigned hereby also declares that the statements made and the information provided in the Proposal are complete, true and correct in every detail.

We confirm that the application is valid for a period of 60 days from the due date of submission of application and unconditional.

We hereby also confirm the following:

1. The Proposal is being submitted by (name of the bidding Company), in accordance with the conditions stipulated in the RFP.
2. As the Bidding Company we hereby confirm to abide by the roles and responsibilities assigned to us as outlined in this RFP.
3. We have examined in detail and have understood the terms and conditions stipulated in the RFP Document issued by your department and in any subsequent communication sent by your department. We agree and undertake to abide by all these terms and conditions. Our Proposal is consistent with all the requirements of submission as stated in the RFP or in any of the subsequent communications from your department.
4. We confirm that there are no conditions in " Financial Proposal".
5. The information submitted in our Proposal is complete, is strictly as per the requirements stipulated in the RFP, and is correct to the best of our knowledge and understanding. We would be solely responsible for any errors or omissions in our Proposal.

6. We confirm that we have studied the provisions of the relevant Indian laws and regulations required to enable us to prepare this Financial Proposal and as required for lease and Operating level III trauma service and Hospital in Korba - Chhattisgarh, in the event that we are finally selected.

7. We confirm that all the terms and conditions of the Proposal are firm and valid for acceptance for a period of 60 days from the Proposal due date.

Our PAN number is -----

Our TAN number is -----

Our Service tax number is -----

Thanking You,

Yours Sincerely,

For and on behalf of : (name of the Bidding Company and the Company Seal)

Signature: (Authorised Representative & Signatory)

Name of the Person :

Designation :

17. Letter Of Commitment

(The Letter of Commitment is to be submitted by the Bidder in the (PSP) company letterhead as follows :-

Date:

Place:

To

The Civil surgeon

Indira Gandhi District Hospital

Rajgamar Road,

District – Korba

CHHATTISGARH

Phone & Fax No. : 07759 221044

Email : cskorba@rediffmail.com

Sub: Proposal for selection of Successful Bidder for lease and Operate Level II trauma centre and emergency unit in Korba - Chhattisgarh in PPP mode.

Dear Sir,

This has reference to the Proposal being submitted by (name of the Bidder) in respect of selection of Successful Bidder for lease and Operate Level II trauma centre and emergency unit in Korba - Chhattisgarh in response to the Request for Qualification cum Request for Proposal (“RFP”) Document issued to us dated....

We hereby confirm the following:

1. We (name of the Bidder), have examined in detail and have understood and satisfied ourselves regarding the contents including in respect of the following:-
 - a. The RFP Document issued by the Department;
 - b. All subsequent communication between the Department and the Bidder, represented by (name of the Bidding Company);
 - c. The Financial Proposal being submitted by (name of the Bidding Company)
2. We agree to abide by the terms and conditions of the RFP Document and the Proposal being submitted by (name of the Bidding Company) in respect of the Project.
3. We also reaffirm that (please give name, designation and address of authorized representative and signatory here) designated as the authorized representative and signatory of the Bidding Company is the authorized representative and signatory in respect of all matters concerning our Proposal for this Project and contractual commitments thereof.

Thanking You,

Yours Sincerely,

For and on behalf of : (name of the Bidding Company and the Company Seal)

18. Anti-Collusion Certificate

A certificate would have to be submitted on the PSP (company) letterhead stating the following :-

Date: -----

To

The Civil surgeon
Indira Gandhi District Hospital
Rajgamar Road,
District – Korba
CHHATTISGARH
Phone & Fax No. : 07759 221044
Email : cskorba@rediffmail.com

Sub: Lease and operation of level II trauma centre and emergency unit in Korba - Chhattisgarh in PPP mode

Sir,

We hereby certify and confirm that in the preparation and submission of this Bid, we have not acted in concert or in collusion with any other Bidder or other person(s) and also not done any act, deed or thing which is or could be regarded as anti-competitive, restrictive or monopolistic trade practice.

We further confirm that we have not offered nor will offer any illegal gratification in cash or kind to any person or agency in connection with the instant Bid.

Dated this _____ Day of _____, 2014

Name of the Bidder

Signature of the Authorised Person

19. Signing of the Application

The Application and its copies shall be typed or written in indelible ink and each page shall be initialled and stamped by the Bidder. No alterations, omissions, additions, or any other amendments should be made.

20. Details Of Bidder

1. (a) Name
- (b) Country of Incorporation
- (c) Address of the corporate headquarters and its branch office (s), if any, in India
- (d) Date of incorporation and / or commencement of firm.
- 2 Brief description of the Company including details of its Current status.
- 3 Name, Designation, Address and Phone Nos. of Authorized Signatory of the Bidder
 - (a) Name:
 - (b) Designation:
 - (c) Company:
 - (d) Address:
 - (e) Telephone No:
 - (f) E-mail Address:
 - (g) Fax No:

4 Details of individual (s) who will serve as the point of contact / communication with the Department, within the Company

- (a) Name:
- (b) Designation:
- (c) Address:
- (d) Telephone No.
- (e) E-mail address:
- (f) Fax No.

21. Notwithstanding anything stated elsewhere in this document, the Department shall have the right to seek updated information from the Bidders to ensure their continued eligibility. Bidders shall provide evidence of their continued eligibility in a manner that is satisfactory to the Department. Bidder may be disqualified if it is determined by the Department, at any stage of the process, that the Bidder will be unable to fulfil the requirements of the Project or fails to continue to satisfy the Eligibility Criteria. Supplementary information or documentations may be sought from Bidders at any time and must so be provided within a reasonable time frame as stipulated by the Department.

22. Modifications/ Substitution/ Withdrawal of Proposals

No Proposal shall be modified or substituted or withdrawn by the Bidder after the Proposal submission Date and time.

23. Confidentiality

Information relating to the examination, clarification, evaluation, and recommendation for the short-listed Bidders shall not be disclosed to any person not officially concerned with the process. The Department will treat all information submitted as part of Application in confidence and would require all those who have access to such material to treat the same in confidence. The Department will not divulge any such information unless it is ordered to do so by any authority that has the power under law to require its disclosure.

24. Non-Discriminatory and Transparent Bidding Proceedings

The Department shall ensure that the rules for the Bid Process for the lease are applied in a non-discriminatory, transparent and objective manner. The Department shall not provide to any Bidder, information with regard to the lease or the Bidding Process, which may have the effect of restricting competition.

25. Interpretation of Documents

The Department will have the sole discretion in relation to:

- The interpretation of this RFQ cum RFP, the Proposals and any documentation provided in support of the Proposals; and
- All decisions in relation to the evaluation and ranking of Proposals, whether or not to request for any clarifications or additional information from Bidder in relation to its Proposal and the selection of the Successful Bidder.
- The Department will have no obligation to explain its interpretation of this RFQ cum RFP, the Proposals or their supporting documentation and information or to explain the evaluation process, ranking process or the selection of the Successful Bidder.

26. Evaluation Parameters

The Bidder's competence and capability is proposed to be established by the following parameters:

(a) Technical Experience

Only eligible projects that satisfy the technical criteria should be given with the following :-

Date of Project

Name of the Hospital already run by the applicant as super specialty service provider.

Type: Similar or other medical infrastructure

Location

Infrastructural Cost in Indian Rupees (crores)

Award

Running from year

Bank loan on the hospital

(b) Financial capability factor, in terms of:

- i. Turn over
- ii. Net worth
- iii. yearly Profit

On each of these parameters, the Bidder would be required to meet the evaluation criteria as detailed in this Section. Bidders meeting all the criteria only will be qualified for further evaluation of the Proposal.

The Bidders should provide information regarding the above based on audited annual accounts. The Application must be accompanied by the audited Balance Sheet and Profit and Loss Account of the Bidder (of each member in case of a consortium) for the last three (3) Financial Years. The Bidder should provide the Financial Capability based on its own audited financial statements. Financial capability of the Bidder's parent company or its subsidiary or any associate company (who are not Members of the Consortium) will not be considered for computation of the Financial Capability of the Bidder.

For the purpose of this RFQ cum RFP, the applicant would be evaluated on the following:-

- (i) Have an Annual Turnover of at Least Indian Rupees. 20 Crores.
- (ii) Have minimum positive net worth of Indian Rupees 10 Crores.
- (ii) Experience of Running a 100 bedded or larger super-speciality hospital/ **level II** or above Trauma care hospital.

27. Treatment of Your Tender

27.1. The Department is committed to ensuring Value for Money* in complex procurements. Therefore, when you submit a tender, it shall -

- a) ensure tenders are registered upon receipt and held securely until after the deadline for receipt of tenders
- b) witness the opening of all tenders after the time and deadline for receipt of tenders and separately register the commercial details of each tender
- c) return, unopened, any tenders received after the deadline of receipt of tenders
- d) Disqualify any non-compliant tenders (i.e. tenders failing to meet the terms of these instructions) received. The commercial details of such tenders will be recorded and marked as disqualified
- e) ensure that all tenders are evaluated objectively, in line with the evaluation criteria specified in the covering letter
- f) following evaluation, inform the Tenderers within 20 working days of the decision being made

* Value for money is defined as the optimum combination of whole-life cost and quality to meet requirements

Disclaimer

1. Though adequate care has been taken in the preparation of this RFQ cum RFP Document, the Bidder should satisfy himself that the Document is complete in all respects including its legal validity.

2. Neither The Committee nor their employees or consultants make any representation or warranty as to the accuracy, reliability or completeness of the information in this RFQ cum RFP and it is not possible for them to consider the investment objectives, financial situation and particular needs of each party who reads or uses this document. Each prospective Bidder should conduct his own investigations and analysis and check the accuracy, reliability and completeness of the information in this RFQ cum RFP and obtain independent advice from appropriate sources.

3. Neither The Committee nor their employees or consultants will have any liability to any prospective bidder or any other person under the law of contract, tort, the principles of restitution or unjust enrichment or otherwise for any loss, expense or damage which may arise from or be incurred or suffered in connection with anything contained in this RFQ cum RFP, any matter deemed to form part of this RFQ cum RFP, the award of the lease, the lease information and any other information supplied by or on behalf of the Department or their employees, any consultants or otherwise arising in any way from the selection process.

4. The Department reserves the right to reject any or all of the proposals submitted in response to this RFQ cum RFP at any stage without assigning any reasons whatsoever.

5. The Department reserves the right to change any or all of the provisions of this RFQ cum RFP prior to Proposal Due Date. Such changes would be intimated to all the parties being issued this RFQ cum RFP.

6. The Department reserves the right to change, modify, add to or alter the Selection Process including inclusion of additional evaluation criteria at later stage, which in no event shall be later than the Proposal.

Determination of Preferred Bidder

- The Department shall issue a Letter of Intent to the Successful Bidder after obtaining approval from the Competent Authority which needs to be accepted within 7 days of issuance of Letter of Intent.
- The Successful Bidder shall enter into Concession Agreement with the Department for the implementation of the project within 30 days of issuance of LOA.
- The successful Bidder shall be required to give performance security before signing of the Concession Agreement within 30 days of issue of Letter of Award. If the Successful Bidder fails in entering into contract (Concession Agreement) as required without giving the required clarifications to the satisfaction of the Department. The Department reserves the right to begin negotiations with the next highest ranked Bidder and so on.
- The Department also reserves the right to reject any Proposal if:
 - At any time, a material misrepresentation is made or uncovered, or
 - The Bidder does not respond promptly and thoroughly to the requests for supplementary information required for evaluation of the Proposal.
 - The Proposal deviates from the commercial parameters of these RFP Documents

V. General terms and conditions. (On Firm's letter head and Continuation sheets)

❖ Time is of essence in relation to the performance of all obligations set out herein.

- 1.1** The applicant (Lessee) shall ensure that efficiently run level II Trauma Center and emergency unit complying with specification/ condition set out in the key elements of this tender document.
- 1.2** The trauma center and Emergency Unit will provide 24x7 emergency care services.
- 1.3** The trauma center and Emergency Unit will provide 24x7 services for the departments like neuro surgery, orthopedics, general surgery, emergency, medicine and general medicine, **radiology, pathology and pharmacy.**
- 1.4** The trauma center and Emergency Unit will have written agreement with level trauma center and super specialty hospital service providers in nearest of distance for the referrals along with the priority base treatments to be accommodated.

- 1.5 The trauma center and Emergency Unit will have transport facility and tie - ups with other agency for making, in time referrals. The applicant shall provide the authority with adequate information prior to entering in to such arrangements and the authority has the right to approve/ disapprove such third party transport agencies if the same fails to meet the quality standards to be determined solely at the discretion of the Authority
- 1.6 The trauma center and Emergency Unit will have qualified doctor (as per I.P.H.S standards for 31-50 bed hospital) **and should be registered with medical council of India** for night duty to handle and stabilize emergency case till the specialist arrives.
- 1.7 The trauma center and Emergency Unit will have staffs qualified and in numbers complying with C.G nursing home act (Chhattisgarh rajya upchaar grih tatha rogoupchar sambandhi sthapnayan anugyapan adhinium 2013) registered with govt. of india, also maintaining the shifts as per the local labor law.
- 1.8 The trauma center and Emergency Unit will maintain housekeeping as per the Diversy house keeping manual.
- 1.9 The trauma center and Emergency Unit will follow the BMW policy's as per guidelines Of Supreme Court of India available for safety, collection, segregation, storage, transport and disposal (where ever applicable).
- 1.10 The trauma center and Emergency Unit will follow the uniform& dressing policy strictly for the **Administration, Security service, mantainance, doctors,** nursing and housekeeping department, which shall be specified by the authority from time to time.
- 1.11 The trauma center and Emergency Unit will maintain all the equipments as per IPHS standards for 31-50 bed hospital needed to support level II trauma and emergency services along with time to time calibration and A.M.C reports and well updated in the quantity needed.
- 1.12 The trauma center and Emergency Unit will maintain all the instruments updated and upgraded as per the guidelines provided in the company manual of which the product is.
- 1.13 The trauma center and Emergency Unit will follow the guidelines strictly for sterile department as per the Good practices guidelines and keep the records.
- 1.14 The trauma center and Emergency Unit will follow the IMEP (Infection Management and Environmental Plan) Guidelines for infection control provided by Government of India , Ministry of Health and Family Welfare. (Compulsory for nursing staff and doctors where ever applicable).
- 1.15 The trauma center and Emergency Unit will conduct and maintain records for periodic training of disaster management, fire fighting, hygiene, safety and infection control and other up gradation program.

- 1.16** The trauma center and Emergency Unit will conduct periodic medical checkups for staff, and shall take necessary curative and preventive action and shall keep the records of the same.
- 1.17** The trauma center and Emergency Unit will submit a copy of all the S.O.P's medical and administrative complying with NABH inclusive of stated above to the authority.
- 1.18** The trauma center and Emergency Unit will have 24x7 pharmacy services.
- 1.19** The trauma center and Emergency Unit will have 24x7 radiology services.
- 1.20** The trauma center and Emergency Unit will have 24x7 pathology services.
- 1.21** The lessee shall not undergo a "Change of control" without the prior written consent of the authority.
- 1.22** If there is any conflict in the various standards, set out in this document, the agreement to be executed between the applicant and the authority or any other industry standard incorporated herein by reference, the lessee shall comply with the highest standard set out in any of the aforementioned documents.
- 1.23** In case of any conflict between the agreement to be executed between the applicant and the authority and this tender document, the former shall override the issue.
- 1.24** Clause of indemnity: - Any Recompense for loss, damage, or injuries; restitution or reimbursement arising during the tenure of the lease period will be barred by the lessee and no such obligations will be handled by / imposed on the authority. The lessee will be responsible for all the activities, incidents and accidents directly in relation to the premises leased.
- 1.25** Signatory authorities, for all purposes, shall comprise of the following:-
- Collector and Chairman- J.D.S.- Korba
 - Civil surgeon, District hospital.
 - The lessee.
 - Representatives of the contributing organization.

I / WE AGREE.

Seal and signature of the applicant.

I. Special terms and conditions. (On Firm's letter head and Continuation sheets)

- 1.1 This trauma center and Emergency Hospital will have to take NABH accreditation within 3 years i.e. first Lessee tenure of this building.
- 1.2 The trauma center and hospital working will be time to time inspected and audited by the Project Monitoring Unit (PMU) which will consist of:
- Korba district Collector / Representative of District collector.
 - CMHO Korba
 - Civil surgeon, district hospital Korba.
 - The lessee
 - Representatives of contributing industries.

The applicant shall comply with all suggestions / directions issued by the Project Monitoring Unit.

- 1.3 The trauma center and Emergency Unit will have to provide concessions as given below:
- 1.3.1 20% off to the BPL card holders (including newly made Blue and Pink card holders).
- 1.3.2 will provide 15% off to the employees of the donor organization and district hospital Korba Employees. The lessee may provide more rebate if capable of doing so.
- 1.3.3 The lessee may have separate MOU with the organization whenever it deems fit for additional rebate.
- 1.3.4 Both RSBY and MSBY smart cards shall be accepted in the hospital.

1.4 The lessee will offer the rates of the various services as per C.G.H.S rates. If there is any conflict or dispute or not availability of the rate of treatment in C.G.H.S then PMU will decided the rate as per state label other reputed super specialty hospitals rate

1.5 Rates shall be revised through discussion at PMU level annually and these will be put in display on citizen charter.

1.6 Parking of district hospital and trauma center and Emergency Unit will be common.

1.7 The lessee shall maintain at its own cost insurance practices of adequate sums to ensure that the patients, employees and other personnel; the property equipments and premises are sufficiently protected/ insured against all damages arising out of fire, flood, any other natural disaster, theft or otherwise.

- 1.8 The lessee shall be solely responsible for compliances with all applicable laws in relation to the maintenance of the level II trauma center and Emergency Unit and shall keep the authority indemnified against any claim, case, damages etc. that may be incurred by it due to the breach of the applicable laws or any terms in this document or the agreements between the lessee and the authority. If the authority deems that the additional insurance required by way of wider coverage / his her sums, this shall be taken out by the lessee.
- 1.9 The lessee can out source C.T. scan service for initial one year with local diagnostic center agreement and after completion of one year of tenure has to install 16 slice machine for C.T.scan.
- 1.10 In Case of any technical dispute District Collector – korba will have the right to cancel the tender.
- 1.11 All disputes will fall under local court of Korba District.
- 1.12 Trauma staff should be certified with ATLS India program for Doctors (Advance trauma life support – a 3 day course) and ATCN India program for Nurses (Advance trauma care for nurses – a 3 day course) and general staff training should be as per Govt. of India guidelines which should be scheduled in written by the party for continuous improvement

I / WE AGREE.

Seal and signature of the applicant.

VI. Lease terms and conditions. (On Firm's letter head and Continuation sheets)

- 1.1** The Lease period will be of 15 years.
- 1.2** The Lease will get renewed in the same name after completion of tenure if the lessee wants to continue and fulfills all the criteria of the agreement.
- 1.3** The rent will increase by 20% in every 5 years till the lease period expires.
- 1.4** The lessee will also share 5% of net profit annually, after a relaxing period of initial 5 years where all profit will accrue to the lessee. If the profit exceeds Rs. 20 Crore than the lessee will share 7% of net profit annually (calculated by a competent chartered accountant, selected by the PMU). This share of profit shall go to Red Cross and shall be used by Red Cross as per norms.
- 1.5** The premises has to be used exclusively for the hospital services only. Commonly hospital services may be grouped as following:
 1. Clinical services example : Out-patient department, Accident and emergency department, Operation Theater, Blood bank, Intensive care unit, Pediatric ICU, Nuclear Medicine, Dialysis unit ,etc.
 2. Clinical Support Services example: Laboratory and Diagnostics, Pharmacy, C.T Scan, Ultrasonography, Dental X-ray and Digital X-ray, Central sterile and supply department, Dietary services etc.
 3. Administrative services example: Enquiry and registration, Central billing department, Medical records department, General stores, Human Resources, Marketing Department etc.
 4. Non-clinical support services example: Housekeeping services, hospital engineering services, Laundry services, parking etc.
- 1.6** The monthly rent will be payable latest by 2nd date of each month in Advance for the next month, failing which lessee will have to pay penalty of an amount @ Rs.1,000 per day for the total days in default for the particular month.
- 1.7** In case the possession of the premises is taken by the lessee on or before 15th of the English calendar month, rent will be payable for that full month and the possession being taken after 15th, one half of the monthly rent will be payable by the lessee. The lessee will have to take possession within a reasonable period when called to do so. Reasonable period shall be determined by the authority and provided.
- 1.8** The lessee will Start the hospital services full fledge within 4 months of the agreement. Failing which lessee shall be liable to pay a penalty of Rs. 1000/- per day of delay.

- 1.9** All the electrical, water, property tax (if applicable), telephone bills will be paid Directly by the lessee directly to the related department and a copy of receipt will be submitted half yearly to the PMU.
- 1.10** Annual maintenance of the building including painting, plumbing, electrical, Broken glasses, etc. will be taken care by the lessee in order to maintain building's and it's ancillaries life.
- 1.10** Annual maintenance of A.C, D.G set, Firefighting equipment, M.G.P.S, E.P.B.A.X, N.C.S, Luminaries and other provided by the authority has to be take care by the lessee.
- 1.11** The lessee will permit the access to the officers appointed by the PMU In Reasonable hours to see the status of maintenance of the same provided by the Authority.
- 1.12** The lessee shall not make, cause or permit the making causing of any Addition to or Alteration in the permanent fixtures, fittings, designs or in the size or shape of the Premises or in the appurtenances that of and in case of his being so desirous, he shall Have the to take prior approval and sanction in written by the regulatory committee And shall have to complete the work at his own cost.
- 1.13** The lessee shall not sub – let or otherwise assign the premises demised hereby or any Part of that.
- 1.14** The lessee can outsource the services like housekeeping, etc and can make joint Ventures internally for the pharmaceutical, radiology or pathology services but cannot Lease out the area of authority. Provided that the lessee shall not make any such joint venture without the prior written consent of the authority
- 1.15** Except to enjoy rights of casements, the lessee shall not in any way encroach upon The surrounding area of the premises demised here by.
- 1.16** Rent being due for three months, authority will have right to terminate this Lease, On a 15 days show cause notice to the lessee and there upon the require the vacant Possession of the premises and the bank guaranty amount will be forfeited.
- 1.17** Any failure to comply with this tender document or the agreement if discovered during inspection and not rectified within three notices issued in the gap of 10 days each, after 30 days from the first notice or 10 days from the third notice the Authority will have the right to terminate the Lessee.
- 1.18** At the expiration or sooner determination of the terms of this tenancy/Lease, if not Renewed for the further term the lessee will peaceably surrender and yield up within Next 15 days to the authority to vacant possession of the premises together will all Additions, fixtures and fittings of the authority, in good tenantable repaired condition .The renewal can be extended for further tenure if the authorities find the services satisfactory.

- 1.19** If the lessee shall at any time during subsistence of this Lease make default in the Performance of any of the covenants of the agreement or will fully omits to comply With any of the obligations on his part arising out of the tenancy, the authority may Terminate this tenancy or that to extended one, after having served 15 days notice of its Intention to do so; and may require the lessee to vacant and a peaceable Possession of the premises.
- 1.20** Provided that when any cause of or right of termination of the Lease and vacation arise And as above or under the forgoing provisions it shall be lawful for the authority, as the Consideration for the non- exercise of the right of termination and vacation to receive From the lessee a sum of money not exceeding three times of the rent of the premises Demised hereby, as the authority may fix, suitable in each case, sum within the time Fixed by the authority to exercise the right of termination under the foregoing provision.
- 1.21** The authority covenants with the lessee that the lease payment the rent here by and Performing and observing the conditions here in contained, shall peaceably hold and Enjoy the premises during the said term, without any unlawful interruption or Disturbance by the authority or any person lawfully claiming under him.

I / WE AGREE.

Seal and signature of the applicant.

IX. APPLICATION FORM FEE

Application form LESSEE OF EXCLUSIVE Trauma Centre and Emergency Unit can be downloaded from the web site of www.korba.gov.in. The form should be submitted along with an application form fee of Rs1000/- (One thousand only) in the form of **Demand Draft** drawn in the name of 'Jeevan Deep Samity Distt. Hospital Korba from any Scheduled or commercial or Nationalized Bank.

VII. Eligibility criteria (On Firm's letter head and Continuation sheets)

1. Applicant must have tie up with level 1 and Super specialty hospital.
2. Applicant must have agreement with Full time orthopedic surgeon, general surgeon, physician, Pediatrician, night duty doctor, radiologist, pathologist, pharmacist and other consultants as stated in IPHS standards for 31-50 bed hospital.
3. Applicant must have tie-up with cardiologist as weekly visiting faculty.
4. **Applicant must have atleast one full time neurosurgeon.**
5. Applicant must have experience in Trauma Hospital sector before for at least 5 years.

I / WE AGREE.

Seal and signature of the applicant.

XI. INSTRUCTIONS TO APPLICANTS

- 1 Hospitals must submit the rates for all procedures / services available with the hospital and charged by the hospital.
- 2 Hospitals must agree to accept and abide by the terms and conditions spelt out in the document. which should be read as part of the bid document.
3. Hospitals must certify that they shall charge as competitive to Korba local rates.
4. Hospitals must certify that they are fulfilling all special conditions that have been imposed by any authority .
6. **“ The BID set as lowest is Rs.2,02,453.00 per month” for rent.** The base line rent has been calculated as per the guideline rate of the particular area and the total constructed area as per rent control rates. The rent will be submitted to the Jeevan Deep Samity Distt. Hospital Korba.
6. The Highest bid for monthly rent, over and above mentioned in point 5, in the tenders fulfilling all the criteria will be considered as preferred first.
7. In condition of 2 applicants at same quote and eligible or in any other uncertainty the authority may call for further negotiation and discussion.

**** LAST DATE FOR APPLYING**

The last date for submission of application **15.04.2014**.

VIII. EARNEST MONEY DEPOSIT (On Firm's letter head and Continuation sheets)

The application shall be submitted with Earnest Money Deposit of Rs. 100,000/- (One lakh) in the form of Demand Draft from any Scheduled or commercial or Nationalized Bank, payable to Jeevan deep samiti, Distt. Hospital Korba. The details of the draft are to be indicated in the application form at the prescribed space.

**** EARNEST MONEY REFUND**

- 1 In case the application is rejected on technical grounds Earnest Money would be refunded.
- 2 In case, the application is rejected after inspection on the grounds of submitting incorrect information then 50% of the Earnest Money would be forfeited and the balance would be refunded in due course.
- 3 In case, the applicant refuses to sign the Memorandum of Agreement, 50% of the Earnest Money would be forfeited.

I / WE AGREE.

Seal and signature of the applicant.

IX. INSPECTION OF HOSPITALS (On Firm's letter head and Continuation sheets)

Team delegated by PMU shall inspect the level 1 trauma service provider and super specialty hospital with which the applicant has stated tie up.

I / We Agree.

Seal and signature of the applicant.

XII. MEMORANDUM OF AGREEMENT

The exclusive trauma Centre and Emergency Unit for which selected party will have to enter into an agreement with authority for Lessee .This MOA has to be executed on Rs.100/- non-judicial Stamp paper. MOA should be read as part of bid document.

XIII. PERFORMANCE GUARANTEE

The party which has got the tender opened in it's favor after the assessment shall also have to furnish a performance Bank Guarantee valid for a period of 15 years to ensure efficient service and to safeguard against any default:

Exclusive trauma center Rs.15.00 lac

X. CORRUPT AND FRAUDULENT PRACTICES (On Firm's letter head and Continuation sheets)

“Corrupt practice” means the offering, giving, receiving or soliciting of anything of value to influence the action of the public official “fraudulent practice” means a misrepresentation of facts in order to influence E-Tender process or a execution of a contract to the detriment of authority, and includes collusive practice among bidding hospitals /authorized representative/service providers (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive authority of the benefits of the free and open competition; authority will reject a proposal for award if it determines that the party has engaged in corrupt or fraudulent practices authority will declare a firm ineligible, either indefinitely period of time, to be awarded a contract if it at any time determines that the bidding hospital has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

I / WE AGREE.

Seal and signature of the applicant.

XI. INTERPRETATION OF THE CLAUSES IN THE BID DOCUMENT(On Firm's letter head and Continuation sheets)

In case of any ambiguity in the interpretation of any of the clauses in Bid Document, interpretation of regulatory committee of the clauses shall be final and binding on all parties. The regulatory committee is compiled of:

- District collector, Korba.
- Chief Medical & Health Officer, District Korba.
- Civil Surgeon, District Hospital Korba.
- Representative of the donor organization.

I / WE AGREE.

Seal and signature of the applicant.

XII. RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS (On Firm's letter head and Continuation sheets)

District Administration reserves the right to accept or reject any application at any time without thereby incurring any liability to the affected hospital/ authorized representative/ service provider or any obligation to inform the affected hospital / authorized representative/ service provider of the grounds for his action.

I / WE Agree.

Seal and signature of the applicant.

XIII. LIST OF DOCUMENTS (On Firm's letter head and Continuation sheets)

Every application must be accompanied by copies of documents as listed:

Scanned Copies of the following documents are to be uploaded/ attached along with Application:

- (a) Copy of tie up agreement with a level 1 trauma service provider and Super specialty hospital at nearest.
- (b) Copy of audited balance sheet, profit and loss account for the last three years- (Main documents only- summary sheet).
- (c) Copy of legal status, place of registration and principal place of business of the proprietor or partnership firm, etc.,
- (d) A copy of partnership deed,/ memorandum and articles of association, if any
- (e) Copy of agreement (min.1 year) with doctors, radiologist, pathologist and pharmacist who will provide service at here as co-relevant to asked above.
- (f) Photo copy of PAN Card.
- (g) Name and address of their bankers.
- (h) Copy of the list of rates for Hospital for various services/procedures to be provided by it.
- (l) Documents showing experience in health sector.
- (j) Authorization letter in signatory applicant favor on company letter head.
- (k) Covering letter stating applicant's final **Bid** and acceptance of tender
Legalities in company letter head.

Note: Applications not containing the above particulars shall not be considered Eligible.

I / WE AGREE.

Seal and signature of the applicant.

XIV. Application format and details. (On Firm's letter head and Continuation sheets)

Fill the form in best and authentic of your knowledge and submit.

APPLICATION FORMAT

APPLICATION FORMAT FOR LESSEE OF EXCLUSIVE PRIVATE
LEVEL II TRAUMA CENTER AND EMERGENCY UNIT

Details of APPLICANT

(enclose a scanned copy of relevant Certificate)

1. Name of the APPLICANT.

2. NAME OF FIRM/ ORGANISATION.

3. ADDRESS OF REGISTERED OFFIC

4. CONTACT INFO.

4.1 TELEPHONE NO.

4.2 MOBILE NO.

4.3 FAX NO.

4.4 E MAIL I.D.

4.5 WEB SITE.

5. D.D. DETAILS OF E.M.D.

6. NAME OF HOSPITAL TIE
UP
FOR LEVEL 1 SERVICES.

6.1 ADDRESS OF HOSPITAL.

--

6.2 CONTACT INFO. OF SAME.

6.2.1 TELEPHONE NO.

6.2.2 MOBILE NO.

6.2.3 FAX NO.

6.2.4 E MAIL I.D.

6.2.5 WEB SITE.

7. NAME OF PERSONALS IN AGREEMENT.

7.1 ORTHOPEDIC SURGEON

7.2 GENERAL SURGEON

7.3 PHYSICIAN

7.4 CARDIOLOGIST

7.5 NUEROSURGEON

7.6 NIGHT DUTY DOCTOR

7.7 RADIOLOGIST

7.8 PATHOLOGIST

7.9 PHARMACIST

8. PAN NO. OF FIRM

--

9. BANK OF FIRM

--

10. MY BID FOR RENT IS

RS. _____ PER MONTH.

* HERE BY I HAVE READ ALL THE TERMS AND CONDITIONS AND I TAKE RESPONSIBILITY OF THAT ALL THE INFORMATION, CERTIFICATES AND AGREEMENT I AM PROVIDING ARE LEGAL AND CORRECT AT BEST OF MY KNOWLEDGE

SEAL AND SIGN. OF APPLICANT.

XIV. Authority contact info.

1. For information related to tender :-

Authority

Collector, dist. – Korba, C.G.

Phone.:- 07759 222886

Email i.d :- korba.cg@nic.in

2. For visiting site:-

Chief Medical And Health Officer

Dist. –Korba, C.G.

Mobile no.:-9827111136

Phone & fax:- 07759 221044

Email i.d.:-rchkorba@rediffmail.com

rchkorba12@gmail.com

3. For complains and compliances :-

Civil surgeon

Indira Gandhi District Hospital

Rajgamar Road,

District – Korba, CHHATTISGARH

Phone & Fax No. : 07759 221044

Email : cskorba@rediffmail.com